Original Title Page N.T.A. No. No Supplement to this Tariff will be issued except For the purpose of canceling the Tariff unless specifically authorized by the authority. MEDLIFE TRANSPORTATION CPCN 1126.2 TARIFF NO. 1 naming RATES, RULES AND REGULATIONS **GOVERNING THE TRANSPORTATION** Non-emergency medical transportation for the elderly and disabled population with nonmedically supervised stretcher and wheelchair services between points and places within Clark and Nye Counties, Nevada. Issued by: Effective: Issued: MEDLIFE TRANSPORTATION ACCEPTED 8170 W Sahara Ave ste 102 Las Vegas, NV, 89117

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ORIGINAL PAGE 1

N.T.A. No.

MEDLIFE TRANSPORTATION CPCN NO. <u>1126.2</u> **TARIFF NO.1**

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| | 8170 W Sahara Av Las Vegas, NV, | | an awaren war university | ACCEPTE MAR 1 8 2022 |

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RULES AND REGULATIONS

5 GENERAL APPLICATION

Rules, regulations and rates are to be used by Medlife Transportation, in the operation of service for which Medlife Transportation is certified.

10 SERVICE AREAS

Medlife Transportation serves the following areas: Clark and Nye Counties, Nevada.

15 AVAILABILITY OF TARIFF

Copies of this tariff shall be available in each office where order for service are taken and, in each vehicle, used to provide services.

20 HOURS OF BUSINESS

Medlife Transportation will provide service Monday through Friday, between 8.00 am- 5.00 pm. Transports outside business hours will be available by appointment only.

25 METHOD OF COMPUTING TIME

Time is to be computed by standard wristwatch or clock.

30 SMOKING POLICY

All vehicles will be non-smoking.

35 FOOD OR DRINK

No food or drink (except water) is allowed in the van.

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Nevada Transportation Authority
Las Vegas, Nevada

RULES AND REGULATIONS (continued)

40 FIREARMS

Passengers are not permitted to board vehicles while carrying firearms.

45 TRANSPORTATION OF MINORS

No minors under the age of 18 will be transported unless accompanied by their parent or legal guardian. In addition, signed authorization to transport a minor will be required of the parent or legal guardian prior to the transportation of any minor.

50 ANIMALS OR PETS

Dogs or cats or other animals will not be allowed in the vehicles with passengers, except dogs who accompany individuals who are visually impaired (seeing eye dogs).

55 TIME SCHEDULED FOR SERVICE

Medlife Transportation shall endeavor to arrive and depart at prior agreed upon times to and from points of departure and arrival within its service area. However, Medlife Transportation will not be liable for delay caused by accident; breakdown; roadway conditions; weather; or other causes beyond its control, and it does not guarantee arrival or departure from any point at a specified time.

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RULES AND REGULATIONS (continued)

60 CLAIMS

NAC 706.333 Claims for lost or damaged freight or baggage. (NRS 706.171).

- 1. A claim by a shipper or consignor against a common or contact motor carrier for a lost or damaged freight or baggage must be submitted to the carrier within 7 days after the loss or damage is discovered.
- 2. Within 14 days after receipt of the claim, the carrier shall:
 - (a) Compensate the shipper or consignor; or
 - (b) Deliver to the Shipper or consignor a written denial of the claim.
- 3. A denial of a claim may be appealed by the shipper or consignor to the transportation services authority.

65 CANCELLATION

Notice of cancellation by a passenger, to be without charge, must be given to the carrier not less than two (2) hours prior to the departure time originally agree. If notice of cancellation is not timely given, a charge equal to the minimum charge for the service originally requested will be payable.

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RULES AND REGULATIONS (continued)

70 RIGHTS RESERVED

- a. Medlife Transportation reserves the right to refuse transportation to any and all persons having in their possession explosives or inflammable material or articles or substances of an objectionable nature; or who are under the influence of liquor or drugs, or whose conduct or behavior is objectionable to either passengers or prospective passengers.
- b. Medlife Transportation reserves full control and discretion as to seating of and the right to change such seating at any time during the trip.
- c. Medlife Transportation reserves the right, whenever operation requires, to transfer passengers from one vehicle to another en-route.
- d. Immediate transportation is not guarantee but is subject to limitations of available equipment and personnel. Should any of the above occur Medlife Transportation reserves the right to transport passengers at the next available opportunity.

75 COMPLIANCE WITH LOCAL LAW

Medlife Transportation shall comply with all local laws, rules and regulations within the area of service.

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RULES AND REGULATIONS (continued)

80. MULTIPLE PASSENGERS RATES

If more than one (1) non-ambulatory passenger requiring special transportation ise transported in the vehicle at the same time, then the rate charged each passenger shall be regular applicable rate, as stated above.

There shall be no charge for passengers not requiring special transportation who accompany a passenger requiring special transportation.

85. MILEAGE

Mileage is computed as the total driving distance between origination and destinatione address according to "Google Maps" online service, rounded up to the next mile.

90. WAIT TIME CHARGE

Wait time fees will be incurred 15 minutes after the patient arrives at the medical facility and will be billed in thirty minute increments.

95. BARIATRIC RATES

Bariatric rates will be base on patient's weight. Any patient weighing 350 lb or more is considered bariatric. Bariatric wheelchair transports will be charged the discounted base wheelchair transports will be charged the discounted base stretcher rate times two and will include an additional 1-2 crewemembers.

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RATES

Rates are for one-way transportation and are based on the pick-up or destination point with the highest zone rate.

| ZONE | SERVICE | RATES |
|--|------------|-----------------------|
| ZONE 1- Las Vegas area, North Las Vegas | Ambulatory | \$65 |
| | Wheelchair | \$100 |
| | Stretcher | \$160 |
| ZONE 2- Henderson | Ambulatory | \$75 |
| | Wheelchair | \$120 |
| | Stretcher | \$200 |
| ZONE 3- Rural Clark County | Ambulatory | \$80+ \$4.75/mi |
| | Wheelchair | \$150+ \$4.75/mi |
| 하는 경험 등 경험 | Stretcher | \$200+ \$4.75/mi |
| ZONE 4- Nye and Out of Clark County | Ambulatory | \$80+ \$4.75/mi |
| | Wheelchair | \$175 base+ \$4.75/mi |
| | Stretcher | \$250 base+ \$4.75/mi |
| | | |

Determination of mileage service charge is measured by vehicle odometer from the passenger pick up point to passenger destination.

Bariatric Wheelchair: 350 lb or more will be charged discounted wheelchair base rate times two. Bariatric Stretcher: 350 lb or more will be charged discounted stretcher base rate times two. *See Rule 95

Wait time:

Wheelchair/Stretcher: \$25.00 per 15 minutes.

*See Rule 90

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RATES

Discounted rates for 8 or more transports daily

| ZONE | SERVICE | RATES |
|------------------------------------|------------|-------|
| | Ambulatory | \$60 |
| ZONE 1- Las Vegas, North Las Vegas | Wheelchair | \$95 |
| | Stretcher | \$150 |
| | | |
| | Ambulatory | \$70 |
| ZONE 2- Henderson | Wheelchair | \$115 |
| | Stretcher | \$190 |
| | | |

^{*3 %} transportation tax will be waived for discounted rate customers

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RATES

Examples:

- 1. If pick-up is Las Vegas (Zone 1) and destination is Henderson (Zone 2) then Henderson (Zone 2) rates apply as the point with the highest zone charge.
- 2. If pick-up is Henderson (Zone 2) and destination is North Las Vegas (Zone 1) then Henderson (Zone 2) rates apply as the point with the highest zone charge.
- 3. If pick up is Zone 3 and destination is Las Vegas (Zone 1) then Zone 3 rates apply as the point with the highest charge. In addition to the Zone 3 rates, mileage of \$4.75/mile will apply and be calculated from Medlife Transportation business address to the pick-up or destination point with the highest mileage.
- 4. Bariatric Wheelchair: 350 lb or more will be charged the discounted base wheelchair rate times two.
- 5. Bariatric Stretcher: 350 lb or more will be charged the discounted base stretcher rate times two.

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