

No supplement to this tariff will be issued
Except for the purpose of canceling the tariff
unless specifically authorized by the Authority.

Additions to, changes in and eliminations from
this tariff will be in loose-leaf form.

Sightseeing Tour Tarriff
for
Hello Vegas Tour, LLC

Rules and Regulations Rates and
Charges

For scenic passenger tours within Clark
County on one hand and within Nevada on
the other.

Issued:

Issued by:

Chong Y. Kim
6431 W. Sahara Ave.
Suite 250
Las Vegas, NV 89146

ACCEPTED

APR 16 2025

Nevada Transportation Authority
Las Vegas, Nevada

Hello Vegas Tour, LLC

Checking Sheet For Tariff

Upon receipt of new or revised pages, a check mark must be placed opposite the "Correction Number" (shown below) corresponding to number shown in lower left-hand corner of the new or changed page. If correction numbers are properly checked as received, check marks will appear in consecutive order without omission. However, if check marks indicate that a new or revised page has not yet been received, request should at once be made to the issuing carrier for a copy of the new or revised page.

Correction Numbers

1	7	13	19	25
2	8	14	20	26
3	9	15	21	27
4	10	16	22	28
5	11	17	23	29
6	12	18	24	30

Explanation of Abbreviations and Other Reference Marks

dba doing business as	N New
NV Nevada	C change, neither increase nor reduction
No. Number	I Increase
Nos. Numbers	R Reduction
NTA.....Nevada Transportation Authority	

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Hello Vegas Tour, LLC Rules and Regulations

1. **Minimum Number of Passengers:**
A minimum of 1 fare must be paid in advance of tour
2. **Alcohol and Recreational Drugs:**
The consumption of alcohol will not be allowed on the tour except at our designated tour stops. Recreational drugs (legal, or not) are strictly prohibited on all tours. Violators may be asked to find their own transportation back to their hotel or other place of residence
3. **Smoking and Vaping:**
No form of smoking or vaping is allowed inside the vehicle.
4. **Seat Belts:**
All passengers are required to wear fastened seat belts when the vehicle is in motion, or on a roadway.
5. **Liability:**
Hello Vegas Tour will not be liable for delays or cancellations due to acts of God, breakdowns, accidents, storms, road conditions, traffic, or any other condition beyond our control.
6. **Animals:**
No animals shall be allowed on any tour (with the exception of seeing dogs for the legally blind).
7. **Tour cancellations:**
Hello Vegas Tour, LLC reserves the right to cancel tours due to weather conditions, equipment malfunctions, or the minimum amount of passengers not being met due to cancellations.
8. **Pick-Ups and drop-offs:**
All pick-up and drop-off times are approximate
9. **Discrimination Policy:**
Hello Vegas Tour, LLC shall not refuse service to anyone because of race, creed, color, gender or place of birth.
Refunds: Tours canceled by customers 48 hours or more in advance shall be given a full refund.
10. **Right to Refuse Service:**
Hello Vegas Tour, LLC reserves the right to refuse service to anyone under the influence of alcohol or drugs, or whose behavior is disruptive to either the guide or other tour passengers. Refunds will not be given to those asked to leave a tour, and they will be responsible for finding transportation back to their hotel or other place of residence.

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Hello Vegas Tour, LLC

Rule No.

Rules & Regulations

Additional Guidelines

Hello Vegas Tour's goal is to provide you with an exceptional tour experience in Las Vegas. To ensure the best experience for everyone, please take a moment to review our additional service guidelines and customer policies below:

1. Service Standards:

Our tour guides are trained professionals dedicated to providing insightful, fun, and safe tours. All vehicles are regularly maintained, and our team is committed to a high standard of service. If you have any questions or requests, don't hesitate to let your guide know.

2. Handling Complaints:

We value your feedback and take complaints seriously to continuously improve our services. If you experience any issues during your tour, please:

Notify your tour guide immediately (your driver will provide their contact information at the time of departure in case you encounter an emergency or issue and they can address the issue promptly).

Our team will respond to complaints within 48 hours and will work with you to find a satisfactory resolution.

3. Lost and Found Policy

In the event you lose an item during your tour, here's what to do:

- a. Report the lost item to your tour guide
- b. Provide a detailed description of the item and any specific details that could assist in identification.

Our team will make every effort to recover lost items but cannot guarantee retrieval. Items left unclaimed after 30 days will be donated or disposed of as per our policy.

4. Fare and Service Disputes

We aim to provide transparent pricing with no hidden fees. If you encounter any billing discrepancies or have a dispute over the service received, please follow these steps:

- a. Please contact our office within 7 days after the end of your tour.
 - b. Provide relevant details, including your booking confirmation number and the nature of the dispute.
- Our team will review your concern and respond within 3 business days. Refunds and adjustments will be issued at the company's discretion, based on the circumstances.

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Hello Vegas Tour, LLC

Rule No.

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5. Cancellation Policy:
Cancellations must be made at least 3 days (72 hours) before the tour start time to receive a full refund.

6. Carrier Liability:
A claim by a shipper or consignor against a common or contract motor carrier for lost or damaged freight or baggage must be submitted to the carrier within 7 days after the loss or damage is discovered. 2.) Within 14 days after receipt of the claim, the carrier shall: (a) Compensate the shipper or consignor; or (b) Deliver to the shipper or consignor a written denial of the claim. 3.) A denial of a claim may be appealed by the shipper or consignor to the Authority
Thank you for choosing Hello Vegas Tour

Additional Guidelines

- a. Punctuality: Please arrive on time and follow the itinerary times as stated in your booking confirmation to ensure we can follow the planned itinerary.
- b. Behavior: We reserve the right to remove guests from a tour if they display behavior that may harm or disrupt the experience for other guests.

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Hello Vegas Tour, LLC

Rates and Charges Per Person

Valley of Fire Nevada State Park Tour \$250.00 (4-5 hours in duration)

This tour will transport passengers from our indicated pick-up points within the tourist corridor through Las Vegas Boulevard to 4th Street onto the 95 freeway and proceed to I-15 to merge onto 1-515 North/US-95 North. The tour will then exit 76 B for 1-15 North/US-93 North toward Salt Lake City and exit 75 towards Valley of Fire Nevada State Park.

Lee Canyon/Mt. Charleston \$250 (5-6 hours in duration)

This tour will transport passengers from our indicated pick-up points within the tourist corridor to Las Vegas Boulevard to 4th Street onto US-95 N. to I-15 North and continue onto 156 South directly to Lee Canyon.

Culinary Tour \$200.00 (3-4 hours in duration)

This tour will transport passengers from our indicated pick-up points within the tourist corridor to restaurants and bars located on the Las Vegas Strip, throughout downtown Las Vegas including Fremont Street and Arts District. These tours will also include locations in Chinatown.

Red Rock Canyon Tour \$150.00 (4-5 hours in duration)

This tour will transport passenger from our indicated pick-up points within the tourist corridor and travel to Charleston Blvd. and head directly West to Red Rock Canyon. The tour will include guides through the "loop" and throughout Red Rock Canyon National Conservation areas open to the public.

Las Vegas Day Tour \$99.00 (3-4 hours in duration)

This tour will transport passenger from any of our indicated pick-up points within the tourist corridor and travel up and down Las Vegas Strip, including the Historical downtown area, the Arts District and the tourist corridor. This tour could also include travels to Hoover Dam or Lake Mead.

Las Vegas City Lights Night Tour \$69.00 (3.5 hours in duration)

This tour will transport passengers from any of our indicated pick-up points within the tourist corridor and make stops at the Las Vegas Welcome Sign located at the South part of Las Vegas Blvd. The tour will proceed to the Bellagio Fountain show (30min) and the Bellagio Botanical Gardens (30min). The tour will then proceed to the Venetian Hotel Grand Canal Shops (1hr.) and end at the Fremont Street Experience (30min).

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