

**PROPOSED TEMPORARY REGULATION**  
**NEVADA TRANSPORTATION AUTHORITY**  
**NTA Docket Number 21-09007**

Authority: NRS 706.171(1)(a); NRS 706.4477(7)

**PURPOSE:** In accordance with NRS 706.4477(7) the Authority shall adopt regulations to carry out the provisions of NRS 706.4477 section 7, including, without limitation, establishing a hardship tariff discount, what circumstances require the application of the hardship tariff discount and the documents which must be accepted as evidence of the hardship.

**NAC 706.411 Reasons Outside of Vehicle Owner’s Control Requiring Hardship Tariff Discount; Evidence That Must be Accepted; Required Discount (NRS 706.171, 706.4477)**

1. If towing is requested, based in part on a registration violation, from a residential complex at the request of the owner or the authorized agent of the owner of the residential complex or the tow operator who has a contract with the owner of the residential complex; and
  - (a) At the time of the tow, the vehicle owner does not provide proof that the vehicle was registered:
    1. Pursuant to NRS 706; or,
    2. Pursuant to NRS 482; or,
    3. In any other state; and
  - (b) The owner is incapable of paying the normal rate charged for the removal and storage of the motor vehicle based upon the following circumstances occurring within the six (6) months prior to the date of the tow:
    1. Loss of employment; or,
    2. Reduction of employment either in the number of hours worked or the amount being paid; or,
    3. Loss of household income from death, or disability, or reduction in household size; or,
    4. Homelessness; or,
    5. Partial disability or Permanent disability; or,
    6. Present incarceration of a household member who was also contributing to the household income; or,

7. Receipt of any kind of assistance from any city, county, state or federal agencies, and/or charitable organizations which provide food, housing, medical and/or monetary assistance.
2. Evidence which must be accepted as proof that the owner is incapable of paying the normal rate charged for removal and storage of a vehicle:
  - a. Loss of employment:
    1. Any document issued by the state of Nevada's Department of Employment, Training and Rehabilitation.
  - b. Reduction of employment:
    1. By a prior pay check or payroll document from up to one (1) year before the date of the tow, and,
    2. A pay check or payroll document received within the six (6) months before the tow.
  - c. Loss of household income from death, or disability, or reduction in household size:
    1. Death certificate or disability document from attorney or any city, county, state or federal government entity, and,
    2. Tax document from up to one (1) year before the date of the tow, or,
    3. Any other document establishing household membership.
  - d. Homelessness:
    1. Photograph of vehicle before towing occurred; or,
    2. Contents of vehicle at the time of tow; or,
    3. Any document establishing receipt of assistance from any city, county, state or federal agencies or charitable organizations which provide food, housing, medical and/or monetary assistance.
  - e. Partial disability or Permanent disability:
    1. Any document from any state or federal agency establishing the existence of a partial or permanent disability.
  - f. Present incarceration of a household member who was also contributing to the household income:
    1. Any document establishing incarceration at any detention center or prison in Nevada, and,
    2. Income Tax document from up to one (1) year before the date of the tow, or,
    3. Any other document establishing household membership.

- g. Any documents establishing receipt of assistance from any city, county, state or federal agencies or charitable organizations which provides food, housing, medical or monetary assistance.

3. Hardship Tariff Discount:

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**OPTION ONE:**

**If the same vehicle is towed by the same tow operator within one (1) year:**

**For the first tow, the discount is thirty percent (30%) of the cost of removal and storage of the vehicle;**

**For the second tow, the discount is forty percent (40%) of the cost of removal and storage of the vehicle;**

**For the third and any subsequent tow, the discount is fifty percent (50%) of the cost of removal and storage of the vehicle.**

**OPTION TWO:**

**A fifty percent (50%) discount of the cost of removal and storage of the vehicle if the owner retrieves the vehicle within five (5) days from the date the tow occurred.**

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- 4. An operator of a tow car shall include the following notice on (1) any bill or receipt provided to any person seeking release of a vehicle and, (2) on a placard which is prominently posted at the facility where payment is made for the cost of removal and storage of a vehicle:

**IMPORTANT**

**If you have a life circumstance which impacts on your ability to pay the total cost of the removal and storage of your vehicle, you may be eligible for a hardship tariff discount. Whether your circumstance makes you eligible for the hardship tariff discount is set out in NAC 706.411. Upon request, (name of the operator of tow car) can provide this information to you before completion of payment for the removal and storage of your vehicle.**