May 4, 2020

TO: ALL MOTOR CARRIERS REGULATED BY NEVADA TRANSPORTATION AUTHORITY

Please find enclosed for your review the NTA Public Health Guidance and Communication. The Authority sends you this document at the direction of the Director of the Department of Business and Industry to coordinate with Governor Sisolak’s Roadmap to Recovery, issued April 30.

The Authority recognizes that motor carriers were designated “essential” by the state and not required to cease operations. All carriers that have not petitioned for temporary discontinuance or cancellation of their certificates may continue to operate as before, subject to the COVID-19 virus protocols and restrictions posted on the Authority’s web site.

Governor Sisolak’s Roadmap to Recovery recites for Nevada the history of COVID-19, the steps taken to fight its spread, the progress in containing its spread, and a phased plan for the state’s recovery. Nevada remains for now in the preliminary prevention phase under the plan. To further the state’s recovery under the governor’s plan, the State of Nevada requires that all entities under its jurisdiction, including motor carriers, submit to their regulating agencies a plan for operation as the COVID-19 restrictions are gradually lifted. The enclosed public health document identifies, toward the bottom, requirements each carrier must address and meet in its plan submitted to the Authority and, above that, proposes ideas for each carrier to incorporate in its plan. Please review these items carefully in formulating and submitting a plan to the Authority. The deadline for each carrier to file a plan with the Authority is stated at the bottom of the enclosed document.

The enclosed public health guidance document also advises generally on policies of the Authority arising from the COVID-19 emergency and how the Authority anticipates evaluating the enforcement of deadlines that may have arisen or passed during the emergency when the Authority was closed to the public. Each carrier should use these guidelines for informing itself of action they may need to take for compliance with the Authority requirements considering the COVID-19 emergency. As always, NTA staff will be available to assist with questions by email or phone.

The Authority appreciates the patience and perseverance of motor carriers during this public emergency. We all look forward to better times ahead.

Sincerely,

Dawn Gibbons
Chair

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Governor Sisolak outlined a framework that Nevada must meet in order for the state to move from the current “phase zero” restrictions to “phase one,” where certain restrictions are lifted. This framework relied primarily on a downward trajectory of Covid-19 cases reported and the number of hospitalizations of Covid-19 patients.

As we prepare for Phase One, the NTA is asking its regulated community to formulate and provide a written outline of each carrier’s plan to move towards operations in a Phase One environment. Below are a series of recommendations and requirements to be incorporated in that outline.

The safety of the drivers and passengers in the for-hire transportation industry is the number one priority for the NTA. Carriers regulated pursuant to NRS 706 and NAC 706 consist of airport transfer services, charter buses, charter limousines, contract carriers, consent and non-consent tow carriers, non-emergency medical transportation, employer van pools, household goods movers, special service carriers, tour companies, warehouse permits, and Taxi Cabs outside of Clark County. The NTA regulates Transportation Network Companies (TNC) pursuant to NRS 706A, a statute which allows more limited regulatory enforcement from the NTA.

Entities regulated by the Nevada Transportation Authority (NTA) were designated "essential" and were never required to shut down. Many of the certificated carriers filed for a Temporary Discontinuance of Services due to the COVID-19 crisis. Carriers may not stop operating without first seeking permission from the NTA. This allows the carriers to easily get back into service, as a carrier informs the NTA of the desire to return to service. The NTA has procedures in place to allow this to occur upon the carrier’s request and verification is obtained regarding proof of liability insurance and a current annual vehicle inspection report. These carriers may then begin operating once the approved discontinuance expires or a request is made to reenter operations, and the carrier must comply with the COVID-19 limitations posted on the NTA site.

The NTA requires that all carriers apply the recommendations outlined in the “CDC: What Rideshare, Taxi, Limo and other Passenger Drivers-for-Hire Need to Know about COVID-19,” which is available on the NTA website.

In reference to how deadlines and the like will apply in light of the government shut down, the commissioners will reserve discretion to grant the flexibility needed as matters arise for a vote. So far, in regard to all deadlines, the carriers have been advised to file their papers now so that
the commissioners may take the appropriate action at an agenda meeting in light of the coronavirus closures. There is no need to arbitrarily set new deadlines. It is impossible to take into account every situation. Carriers with questions about their annual report that is due on May 15 have been told that the law authorizes a 60-day grace period and that they should file a motion now if they want to go beyond that period to avoid revocation by statute.

The NTA also has established public processes to address the regulated entities and to answer questions and concerns. Unlike other regulatory agencies, the NTA is in a different position than other state agencies, whose entities were shut down.

THE NTA WANTS ALL CARRIERS TO BE SUCCESSFUL. BELOW ARE SOME GUIDELINES FOR SAFE AND PRODUCTIVE TRANSPORTATION SERVICES FOR CARRIER REOPENING

- Follow the CDC Guidelines on the NTA’s website (referenced above)
- Place signage inside vehicles explaining Center for Disease Control (CDC) guidelines. (The NTA website has the CDC recommendations for rideshare, taxi, limo and other passenger drivers for hire)
- Provide face coverings for drivers and passengers and latex gloves for the driver
- Place hand sanitizers in vehicles for drivers and passengers
- Disinfectant wipes for cleaning vehicles after each trip are concluded
- Provide a deep cleaning of vehicles at the end of each shift
- Check the temperature of drivers before and after each shift (You may want to temperature check passengers)
- Accommodate, protect and meet social distancing mandates in and out of the vehicles
- When using air conditioning, discourage the use of the “recycle” setting
- Disinfect doorknobs, seat belts, and other commonly used objects after and before each trip.
- The NTA recommends installation of plexiglass barriers between driver and passengers
- Prohibit passengers in front seat
- Drivers and passengers must stay away if they are sick
- Avoid touching your eyes, nose or mouth and wash hands often with soap and water for 20 seconds or more
- The NTA recommends the use of touchless payment systems if possible
- If you see someone that you believe is sick, speak up
- No pooling of rides
- Charter Buses will have to comply with social distancing

CARRIERS REOPENING PLAN

- Send notification of your reopening plan to the NTA general email, nta@nta.nv.gov or mail it to the Las Vegas office, 3300 W. Sahara Ave. Ste. 200, Las Vegas, NV 89102
- Insurance must be presented before putting vehicles into operation
- Must bring proof of last operational inspection prior to COVID-19 temporary closure
- Maintain cashless transactions
- Contact NTA at least 10 days prior to reopening
- Requested response date for your company’s plan for the NTA is May 22, 2020.