

## **HOUSEHOLD GOODS MOVING TIPS**

*Moving can be a stressful experience. To alleviate some of that stress, the Nevada Transportation Authority (NTA) offers the following suggestions:*

- \* Obtain a list of certificated local movers from the NTA. Call our office, in Las Vegas (702) 486-3303 or Reno (775) 688-2800, or visit our website at <http://nta.nv.gov>.
- \* Get two or more estimates based upon a physical inventory of your possessions. You are entitled to a written, binding estimate. The charges for the moving service may not exceed the amount in the estimate, unless you, the customer, request services in addition to those included in the written estimate and agree to pay the additional charges.
- \* Have the mover explain the various insurance options. You may need to purchase extra insurance to obtain full replacement value of lost or damaged goods.
- \* Decide whether you or the mover will pack your goods. Make sure your moving contract outlines what services the mover will perform and what work you will do yourself.
- \* Make sure there are no surprises at your destination that may prevent the quick unloading of your goods. For example, let the mover know ahead of time whether they will be moving items into a home with stairs to climb.
- \* Discuss when and how payment will be made. Note payment arrangements on the contract.
- \* When goods are loaded, keep track of them on an inventory sheet. Check items again as they come off the truck. Note any obvious missing or damaged goods before the movers leave.
- \* If a dispute arises, bring it to the attention of the company's supervisor, or the NTA.
- \* If possible, visit the mover's office beforehand to check equipment and warehouse conditions.

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